

BEFORE USING THIS WEBSITE PLEASE READ THESE (A) TERMS OF USE AND (B) TERMS OF SALE CAREFULLY

(A) TERMS OF USE

www.lipivir.ca is a website operated by Cambridge Sciences Inc.

These terms of website use set out the terms upon which you may make use of (including accessing, browsing, or registering) our website, whether as a visitor or a consumer of our products. They (together with our Privacy Policy) apply to your use of our website. If you do not agree to these terms, you must not use our website. By using our website, you confirm that you accept these terms, that you agree to comply with them and that you consent to our processing of your personal data and you warrant that all data provided by you is accurate.

We may revise these terms of website use at any time by amending this page. Please check this page from time to time to take notice of any changes we made, as they are binding on you.

CHANGES TO OUR WEBSITE

We may update our website from time to time, and may change the content at any time. However, please note that any of the content on our website may be out of date at any given time, and we are under no obligation to update it. We do not guarantee that our website, or any content on it, will be free from errors or omissions.

ACCESSING OUR WEBSITE

Our website is made available free of charge. We do not guarantee that our website, or any content on it, will always be available or be uninterrupted. Access to our website is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of our website without notice. We will not be liable to you if for any reason our website is unavailable at any time or for any period.

You are responsible for making all arrangements necessary for you to have access to our website. You are also responsible for ensuring that all persons who access our website through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

YOUR ACCOUNT AND PASSWORD

If you created an account on our website, with a username, email address, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any account or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at info@lipivir.ca.

INTELLECTUAL PROPERTY RIGHTS

We are the owner or the licensee of all intellectual property rights in our website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved. You may print off one copy, and may download extracts, of any page(s) from our website for your personal use and you may draw the attention of others within your organization to content posted on our website. You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributor) as the authors of content on our website must always be acknowledged. If you print off, copy or download any part of our website in breach of these terms of use, your right to use our website will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

You must not use any part of the content on our website for commercial purposes without obtaining a license to do so from us or our licensors.

NO RELIANCE ON INFORMATION

The content on our website is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our website. Although we make reasonable efforts to update the information on our website, we make no representations, warranties or guarantees, whether express or implied, that the content on our website is accurate, complete or up-to-date.

LIMITATION OF OUR LIABILITY

Nothing in these terms of website use excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law. To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to our website or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, our website; or
- use of or reliance on any content displayed on our website.

Please note that we only provide our website for domestic and private use. You agree not to use our website for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

We will not be liable for any loss or damage caused by a virus, distributed denial-of-service attack, or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our website or to

your downloading of any content on it, or on any website linked to it. We assume no responsibility for the content of websites linked on our website and such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.

USE OF COOKIES

We use cookies to enhance your experience on our website and as described in our Privacy Policy. If you continue to browse our website, we assume that you consent to our use of cookies. You can change your cookie settings at any time but if you do, you may lose some functionality on our website".

VIRUSES

We do not guarantee that our website will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform in order to access our website. You should use your own virus protection software.

You must not misuse our website by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our website, the server on which our website is stored or any server, computer or database connected to our

website. You must not attack our website via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our website will cease immediately.

LINKING TO OUR WEBSITE

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link to our website in any website that is not owned by you. Our website must not be framed on any other website, nor may you create a link to any part of our website other than the home page. We reserve the right to withdraw linking permission without notice. If you wish to make any use of content on our website other than that set out above, please contact info@lipivir.ca.

THIRD PARTY LINKS AND RESOURCES IN OUR WEBSITE

Where our website contains links to other websites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those websites or resources.

TRADE MARKS

"lipivir" is a trade mark used under exclusive license from Devirex AG.

(B) TERMS OF SALE

These terms of sale apply to any contract between us for the sale of products to you, and you should read these carefully and make sure that you understand them, before ordering any products from our website. Please note that you will not be able to place an order from our website unless you accept these terms of sale beforehand.

1. CONTACTING US

1.1 Please contact us if you wish to cancel a contract in accordance with your legal right to do so. If you are emailing us or writing to us please include details of your order to help us to identify it. If you send us your cancellation notice by e-mail or by post, then your cancellation is effective from the date you send us the e-mail or post the letter to us. You can contact us by email at info@lipivir.ca or by post to Cambridge Sciences Inc., 208-7140 Albert Einstein, Saint-Laurent, H4S 2C1, Canada.

1.2 If you wish to contact us for any other reason, you may do so by telephoning our customer service team at 1-855-974-4446 or by e-mailing us at info@lipivir.ca.

1.3 If we have to contact you or give you notice in writing, we will do so by e-mail or by pre-paid post to the address you provide to us in your order.

2. OUR PRODUCTS

2.1 The images of the products on our website are for illustrative purposes only. Although we have made every effort to display our products accurately, we cannot guarantee of the products and your products may vary slightly from those images. The packaging of the products may vary from that shown on images on our website.

(B) TERMS OF SALE

Purchase Terms and Conditions

Ordering Information

Orders are processed and shipped Monday through Friday (some shipping exceptions apply). We do not process orders on Saturdays, Sundays or Holidays. Orders may be placed directly with Cambridge Sciences Customer Service.

Remittance Address

For orders placed directly with Cambridge Sciences:

Cambridge	Sciences	Inc.
7140	Albert	Einstein
Saint-Laurent, Quebec		
H4S 2C1		

Prices and Quotations

Prices are subject to change without notice. Note: All prices are exclusive of GST, HST and PST.

Payment

For Purchasers with pre-approved Cambridge Sciences Credit, terms of payment are Net 30 days.

Minimum Order Policy

All orders less than \$400.00 placed directly with Cambridge Sciences are subject to a \$25.00 handling fee.

Credit and Returned Goods Policy

No credit exists until a credit note is issued by Cambridge Sciences Inc. and no deduction, offset, or adjustment to any invoice may be made by the customer except on the basis of a credit note.

Expired Product Returns

All indirect customers must send eligible product for return to their original point of purchase. Expired product returns are to be sent to TSPM and will not be accepted at Cambridge Sciences. Any products sent to TSPM that have not expired will not be credited. All expired shipments returned must be accompanied by a unique identifier (invoice number) along with a TSPM reference number (www.tspmwarehouse.com).

Expired product must be returned within twelve (12) months after expiration date in full, undamaged, unopened original packaging with the same lot number. A credit note or replacement order will be issued for eligible expired product.

Non-Acceptable Returns:

- Broken, marked or damaged due to negligence or improper storage.
- Partial products (product must be returned in full, original, unopened original packaging).
- Product involved in an insurance claim (including, but not limited to fire, water, or smoke)